

# cycles de ORO

## BICYCLE EMPORIUM

701 A Hill Street, Greensboro, North Carolina 27408  
cyclesdeoro.com 336.274.5959 cyclesdeoro@gmail.com

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All complete bicycles purchased new from cycles de ORO  
receive, unless otherwise stated, a Limited\*

# LIFETIME WARRANTY

which includes:

- ✓ **FRAME\***
- ✓ **COMPONENT PARTS**
- ✓ **LABOR**
- ✓ **SHIPPING**

**AND**

**a 1 year, unlimited visit, FREE adjustment period,  
including all routine lubrication & service.**

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**"The Fine Print"**

This Warranty is subject to the conditions stated below and limited to defects, to be repaired or replaced, at cycles de ORO's discretion:

- 1 Limited to original owner.
- 2 Proof of purchase/bill of sale showing original owner is required.
- 3 Bike must be delivered to cycles de ORO, 701 A Hill St., Greensboro, North Carolina, as a complete machine, not parts, to be evaluated for cause and effect & to determine eligibility for warranty. No work performed by other entities than cycles de ORO will be eligible under this warranty.
- 4 Bikes may not be altered, modified or changed from as-sold condition, except those procedures performed by cycles de ORO.
- 5 Bikes used for stunt riding, jumping, racing or abusive treatment will not be eligible for this warranty.
- 6 Front & rear shock absorbers, their pivot points and parts, and related frame fittings should be serviced and replaced at routine intervals and as such are not covered by this warranty. (Manufacturer's warranties may apply, read carefully.)
- 7 \* All steel and aluminum bicycle frames have a Lifetime Warranty without regard for manufacturer's warranty. Carbon Fiber frames and components are covered by the manufacturer's warranty, in some cases may be less than Lifetime. Please read the manufacturer's warranty for your exact bicycle. In all cases, repair may be the first remedy.
- 8 Specific circumstances **NOT COVERED** under parts or labor warranty:
  - ✓ Bent or dented components or frames, including, but not limited to pedals, cranks, handlebars or forks.
  - ✓ Bent rear derailleur hangers or broken parts in that vicinity, including, but not limited to, rear derailleurs, frame dropouts, frame areas adjacent to dropouts.
  - ✓ Dented, "warped" or bent wheel rims.
  - ✓ Cracked or broken components with signs of any impact or abrasion.
  - ✓ Any failure of components or frame where proper preventive maintenance would have prevented such damage.
  - ✓ Damage or degradation of painted, anodized, plated or metal surfaces due to rust, corrosion or effects of atmospheric conditions, sweat, moisture or abrasion.
  - ✓ Any repairs that are related to routine maintenance including, but not limited to:
    - lubrication of bearings, cables and/or bushings
    - adjustments of derailleurs & brakes
    - wear of all bearings and mechanical interfaces
    - and any other area that is subject to wear & tear.
  - ✓ Any electric/electronic components, switches or wiring.

Updated 8/2018